

Volunteer Expectations – LLYMI Cruise

Thank you for your interest in serving with FamilyLife on the Love Like You Mean It® Marriage Cruise. We're excited to partner with individuals who are passionate about ministry and ready to serve with excellence. Below are the expectations and important details for Volunteers.

Characteristics of a Successful Volunteer

We're looking for volunteers who demonstrate:

- Good Communication
 - Responds promptly to emails and messages
 - Communicates clearly and respectfully in person
- Friendly Demeanor
 - Warm, approachable, and guest-focused
- Spiritual Maturity
 - Demonstrates Christ-like character
 - Shows respect to their spouse and others
- Servant Mindset
 - Willing to serve wherever needed
 - Stewards the ministry's finances with integrity
 - Accepting the cabin assignment/working shifts/flight schedule you are given with grace and appreciation
- Physical Stamina
 - Can work long hours, walk extensively, and stand for extended periods

Volunteer Commitments & Responsibilities

Travel & Training

- Travel to Miami on Friday, February 13, arriving by 3:00 PM (travel arranged by FamilyLife).
- Attend Volunteer Training that evening from 5:00–7:30 PM at the Marriott Hotel Miami Airport South. Dinner will be provided.
- Return travel will be Saturday, February 21, after cruise debarkation.

Onboard Responsibilities

- Be prepared to work 7–9 hours per day (Saturday–Friday), including some port times, plus a few hours on debarkation day (Saturday).
- Excursions must be approved by FamilyLife and may need to be booked once onboard to avoid schedule conflicts.
- Expect flexibility in schedules, including working separately from your spouse at times.
- Be willing to rearrange normal eating times on the ship for the sake of your role. The dinner hour is the time during which we need the most volunteer help. We may not have

the capacity to accommodate Volunteers and other Ministry Team in the normal dining room seating times. There will be a designated area in the buffet for Ministry Team to enjoy dinner together.

- Carry a two-way radio, cruise-issued phone, or your personal phone with WhatsApp during work hours and remain reachable from 8:00 AM Saturday (Feb 14) to 10:00 PM Friday (Feb 20).
- Wear: A wristwatch (for punctuality), Provided name tag, Provided Staff shirt when on duty.
- When attending events off-duty, check with door attendants before taking a seat to ensure all paying guests have been accommodated. (This does not apply if you're serving as the door attendant.)

What's Provided for Volunteers

- For those outside Central Florida:
 - Airfare to/from Miami (arranged by FamilyLife Travel Office)
 - One checked bag fee per person (each direction) reimbursed after the cruise
 - Note: Your travel mindset should be flexible and times may not be ideal in order to get the least expensive fare.
- For those in Central Florida:
 - Transportation to/from Miami on chartered bus leaving from Lake Hart (arranged by FamilyLife).
 - You will be able to leave a car in the Lake Hart parking lot during the cruise.
- Hotel Accommodations at Marriott Courtyard Miami Airport South on Feb 13
- Ground Transportation:
 - Miami airport to hotel (via hotel shuttle)
 - Hotel to Port of Miami (Feb 14)
 - Port to airport (Feb 21)
- Cruise Accommodations:
 - Stateroom (location and room type based on what remains in unsold at cutoff date; high probability of interior cabin for this sailing)
 - Port fees, taxes, and pre-paid gratuities (for stateroom steward, waitstaff, etc.)
- Onboard meals and beverages that are included in the cruise fare
 - Note: Volunteers cover their own meals on travel days before and after the cruise.
- One Device Internet Package per person
- All-Access Digital Pass to view sessions you may not get to see on board
- The privilege of serving alongside others in ministry while enjoying impactful marriage content in a beautiful setting!

If you have any questions or need clarification, please don't hesitate to reach out. We are grateful for your willingness to serve!